



Retail Workstation Setup Instructions (Windows XP)



December 2008

Introduction

The purpose of this document is to outline the steps necessary to setup the iPhone readiness kit on a Windows workstation.

Documents and software needed to Complete this set up

1. Install iTunes
 - iTunes Client (8)
2. Install demo content package
 - Demo bundle
3. Place iPhone update on computer
 - iPhone software update (2.1)
4. Retail Utilities
 - Retail utilities

Documentation

- Retail workstations setup
- Demo unit refresh and restore procedures
- Quick Connect guide

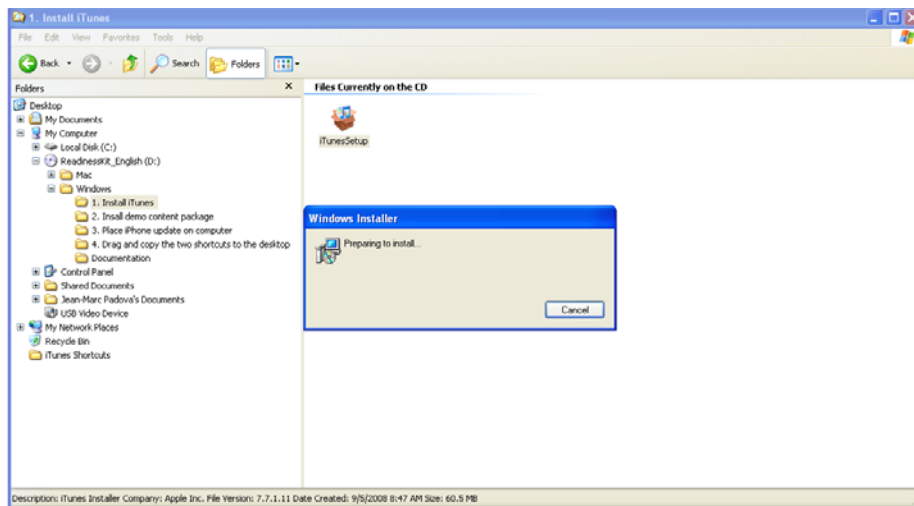
Windows system requirements

- PC with USB 2.0 port
- Windows Vista [Home Premium, Business, Enterprise, or Ultimate Edition] or Windows XP [Home or Professional with Service Pack 2 or later]
- iTunes 7.7 or later

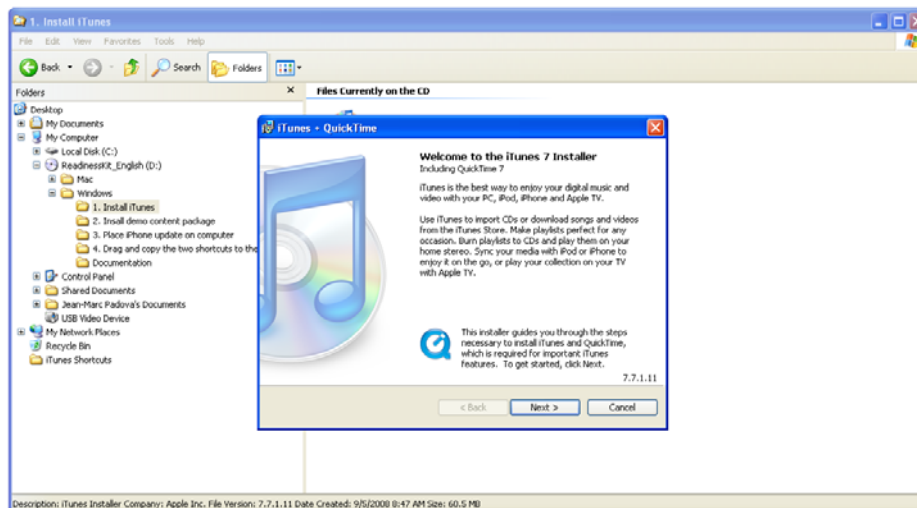
Installing iTunes 8

The following steps will show you how to install iTunes 8 to use to activate new iPhones and restore your demo content on demonstration iPhones.

1. From the Readiness kit CD, select Windows, then select the file 1. Install itunes, click on the file iTunes Setup.

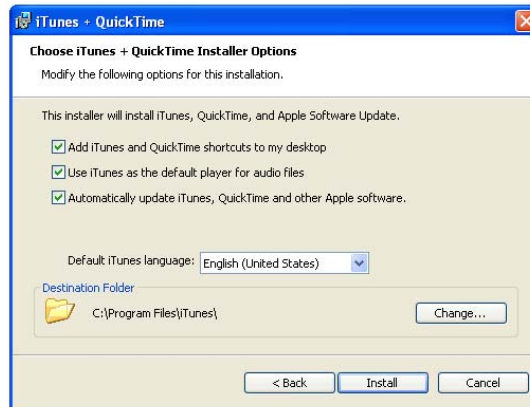


2. On the welcome screen click next to agree to terms and conditions.

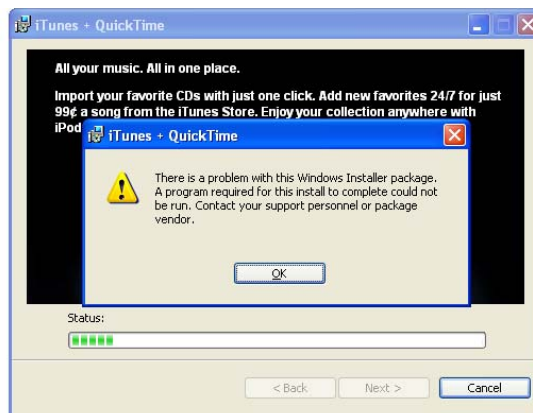


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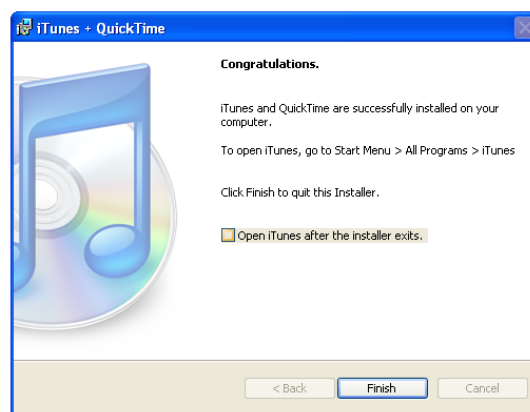
3. On The install screen click next to install iTunes and create shortcuts for your desktop



4. You may get this pop-up window, if you do, click OK to continue installing iTunes.



5. Important: On the congratulations screen you have to **deselect** the open iTunes after installer exit. If you forget to deselect this there will be an error while loading the demo content.



Installing the Demo Content Bundle

You are now ready to install the **iPhone 3G Restore Kit**.

1. On the Readiness kit under "2. Install Demo Content package", open the demo content installer. In this folder please locate these two files.



2. Double-click on the installer name **iPhone Restore Kit ENG-INT (per system)** to open it. This may take a few minutes while Windows prepares to run the installer.

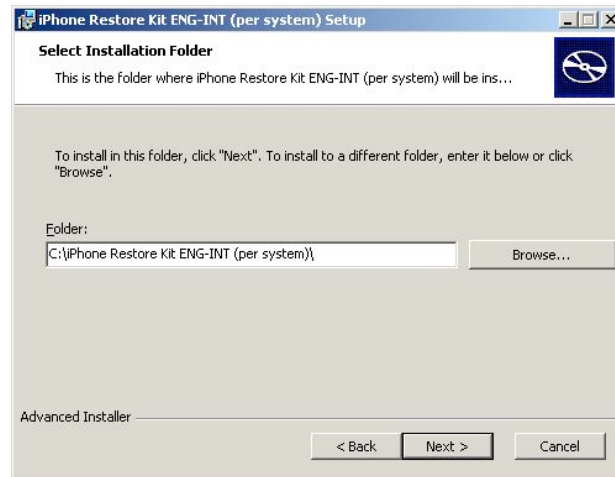


3. On the 'Welcome' screen, click 'Next'.

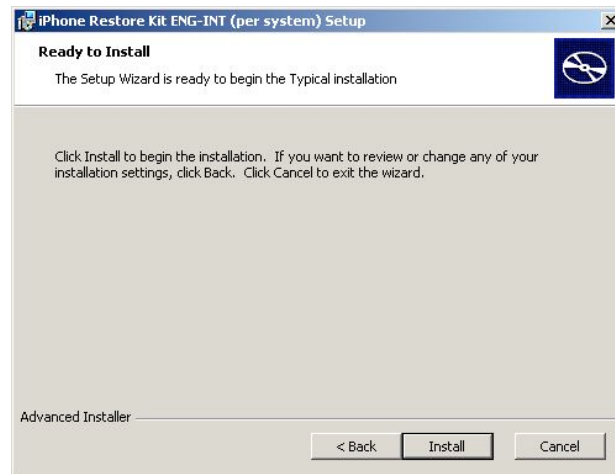


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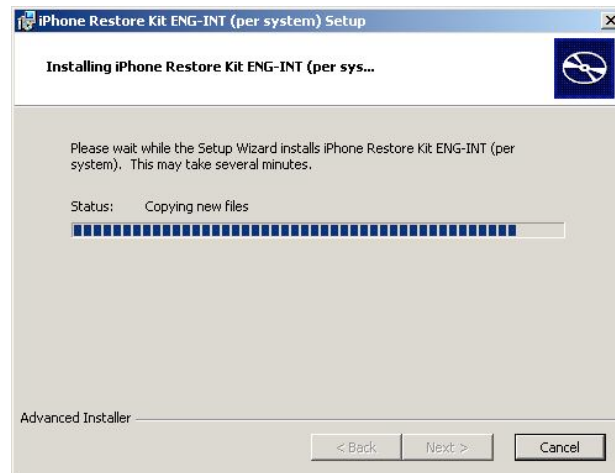
- On the 'Select Installation Folder' screen, leave the destination as is and click 'Next'.



- On the 'Ready to Install' screen, click 'Install!'.

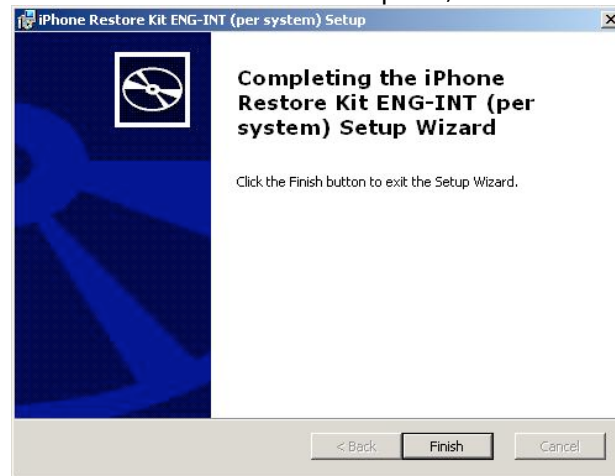


- Wait for the installer to finish.



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7. When the installation is complete, click 'Finish'.



This completes the installation of the **iPhone Restore Kit ENG-INT (per system)**.
You're now ready to install the **iPhone Restore Kit ENG-INT (per user)** installer.

Installing the iPhone Restore Kit ENG-INT (per user) Software

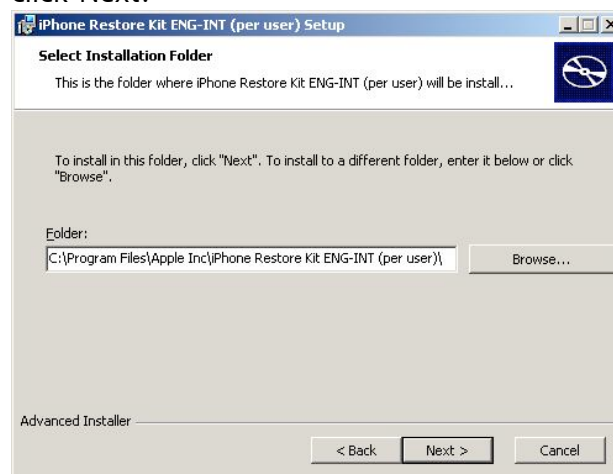
1. Double-click the installer named **iPhone Restore Kit Installing the iPhone Restore Kit ENG-INT (per user) Software** to open it. This may take a few minutes while Windows prepares to run the installer.



2. On the 'Welcome' screen, click 'Next'.

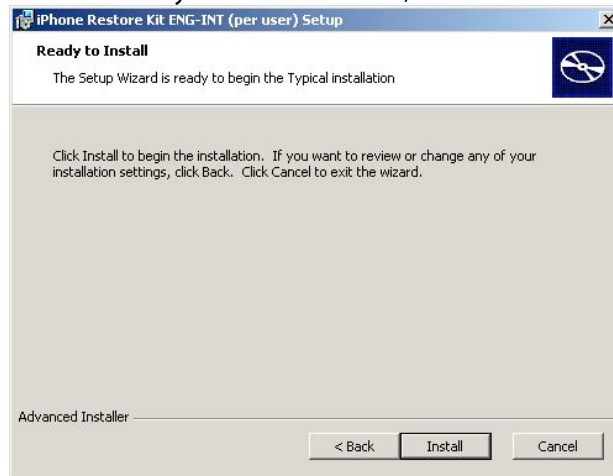


3. On the 'Select Installation Folder' screen, leave the destination as is and click 'Next'.

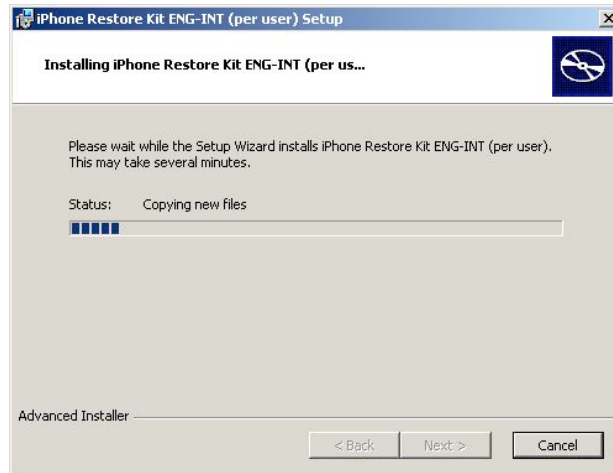


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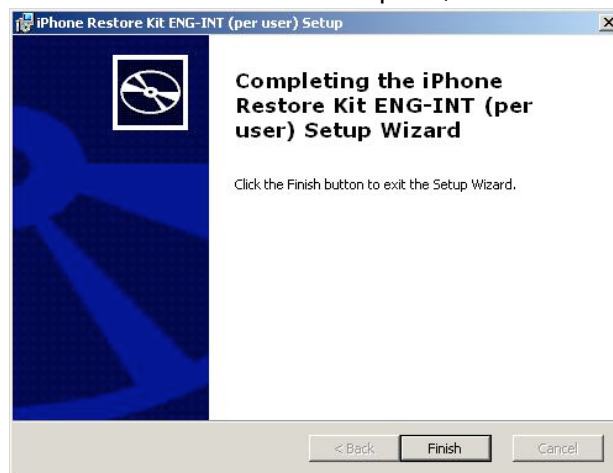
4. On the 'Ready to Install' screen, click 'Install'.



5. Wait for the installer to finish.



6. When the installation is complete, click 'Finish'.



This completes the installation of the **iPhone Restore Kit ENG-INT (per system)** and **iPhone Restore Kit ENG-INT (per user)** installers.

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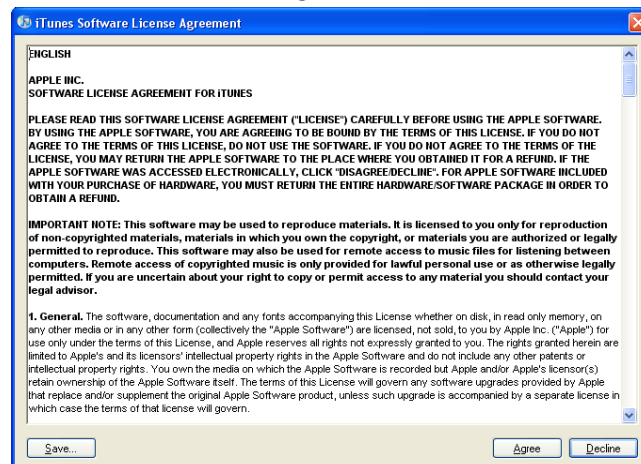
The installers just loaded the iTunes preferences, and the demo content to use with your demo units. You are now ready to launch iTunes for the first time.

First Launch of iTunes

Launching iTunes for the first time identifies the correct iTunes library needed for the iPhone restore process. iTunes makes it easy to update the software and restore the demo content on your demo units.

What do I do?

- Launch iTunes for the first time.
 - Review and agree to the iTunes Software License Agreement.
 - Ensure you have updated to iTunes 8.0.1 or later software.
1. If this is the first time you have launched iTunes for this user, you will be asked to review and agree to the iTunes Software License Agreement.



2. iTunes will launch with the correct library open.



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Your restore computer should now be configured for restoring the demo content on your iPhone demo units. You are now ready to use your demo units and continue any needed maintenance.

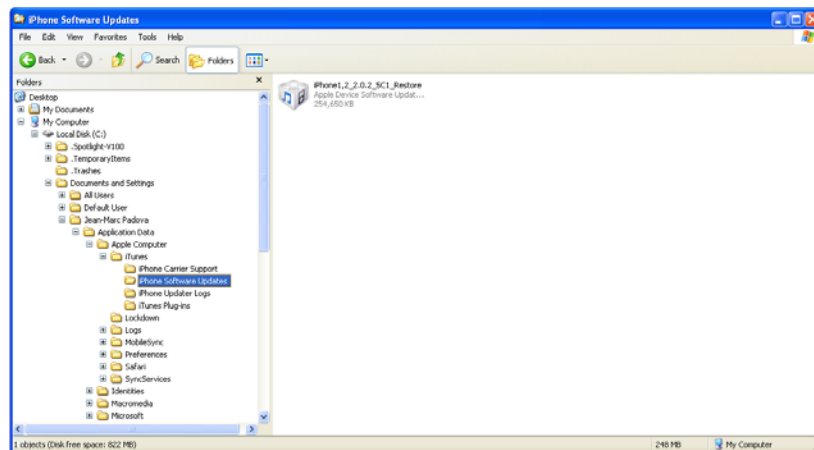
Copy iPhone Software file to your computer

1. On the Readiness kit File under "3. Place iPhone installer on computer"



2. Copy the iPhone Software file to the following location on your computer: C:\Documents and Settings\USER\Application Data\Apple Computer\iTunes\iPhone Software Updates\

NOTE: If you see a older version in the folder, be sure to delete it.



If the folder does not exist, please create it.

NOTE: If you do not see the folder "Application Data," please follow these steps:

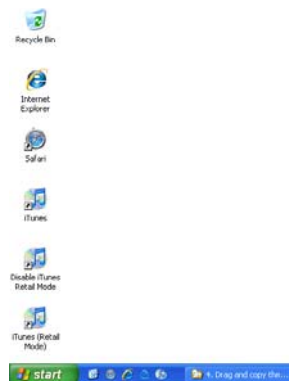
1. Go to the Tools menu
2. Choose "Folder Options."
3. Go to "View."
4. Go to the "Hidden Files and Folders" category, and make sure the radial button is marked for "Show hidden files and folder."

Installing Retail Utilities

1. From the Readiness kit CD, select Windows, then select the file 4. Drag and copy the two shortcuts to desktop.



2. Once you have dragged these two shortcuts to your desktop it should look like this:



Once you have finished these four steps you are have now completed the Retail Workstation set up. You should use the following two guides to understand how to restore content on your Demo iPhones and how to perform a Quick Connect to itunes to activate your customers phones.